



POSITION DESCRIPTION

Position: Ag Service Technician
Classification: Full-time, Nonexempt
Starting Range: \$22 - \$26 / hour

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Position Summary

The Ag Service Technician maintains and repairs all brands of equipment including Doyle, Willmar, Dalton, Case and Raven.

Essential Functions

- Diagnose and repair the mechanical, hydraulic, gas, diesel, and electrical systems of equipment used for fertilizer application
- Perform new equipment set-ups; assemble and attach tarps and accessories; prepare equipment for delivery
- Prepare and submit, accurate, complete work orders and labor reports in a timely manner
- Maintain a clean, safe work area and adhere to all safety procedures
- Maintain positive customer relations through professional interactions

Qualifications

- Excellent interpersonal skills and the ability to communicate and negotiate with people at all levels
- Good troubleshooting skills and a working knowledge of diagnostic equipment, procedures schematics and diagrams
- Exceptional problem solving and critical thinking skills; able to balance multiple priorities and demands simultaneously
- One to two years of experience in repairing/maintaining equipment preferred
- Basic welding ability
- Basic computer skills including the ability to use Microsoft Outlook and operate industry-specific software
- Able to successfully pass a criminal background and motor vehicle records check; valid driver's license is required

Special Considerations

- Full-time, benefits-eligible position
- Fast paced work environment where customer service is the number one priority.
- Most often, work is performed in an indoor service bay, however outdoor work may occasionally be required, sometimes in adverse weather conditions including extreme cold and heat.
- This position reports to the Service Manager and has frequent contact with other service technicians, warehouse staff, and customers
- Technicians must supply his/her own hand tools; specialty tools are supplied at Davis Equipment's discretion
- In general, work occurs during regular business hours, Monday - Friday; however work outside normal hours, including overtime and weekend hours are required during peak seasons and to meet service deadlines
- Day and overnight travel is required on occasion

Physical Factors

- The demand of this position often requires a high level of physical endurance. Work is medium to heavy requiring a minimum exertion of 75 lbs. of force occasionally and 25 lbs. of force frequently to lift and move objects.
- Noise level associated with this position is usually moderate but can fluctuate between being occasionally quiet and sometimes very loud.



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- While performing the requirements of this job, employee is frequently required to walk, sit, stand, reach with hands and arms, bend, stoop, kneel, and crouch for extended periods.
- Employee is required to climb ladders or scaffolding to install tarps on equipment
- Feeling, handling and grasping with the hands when performing repairs or maintenance of equipment by using hand tools, power tools, air tools, nuts, bolts, small parts is required

Pay and Benefits

- Starting pay range \$22 - \$26 per hour commensurate with skill and experience
- Benefit package includes: Medical, Dental, Vision, FSA, Life, Short-Term Disability, Accident, 401(k) with Employer Match, PTO (19 days to start), Boot and Tool Allowance