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**\$60,000 - \$70,000 annual starting range**  
**Location: Johnston, Iowa**

### **Summary**

The Ag Service Manager coordinates the maintenance and repair of equipment including Case IH, Doyle Manufacturing, Willmar, Dalton and Raven brands. This position operates an efficient and profitable ag service shop by providing leadership to staff and excellent service to customers.

### **Essential Functions**

- Diagnose and repair the mechanical, hydraulic, gas, diesel, and electrical systems of fertilizer application equipment and precision agriculture technology.
- Schedule and assign service work to technicians and assure timely completion
- Develop staff through training and coaching
- Review time cards and bill labor costs
- Prepare and submit accurate work orders
- Process and track warranty claims and payments
- Evaluate policies, procedures and processes with the aim of continual improvement
- Maintain a clean, safe work area and adhere to all safety procedures
- Facilitate positive customer relations through professional interactions

### **Other Responsibilities**

- Attend training as required

### **Qualifications**

- Experience with precision ag technology (Raven preferred)
- Excellent troubleshooting skills and a working knowledge of diagnostic equipment, procedures schematics and diagrams
- Exceptional problem solving and critical thinking skills; able to balance multiple priorities and demands simultaneously
- Minimum of five to seven years of experience in repairing/maintaining equipment preferred
- Three to five years of managerial experience preferred
- Metal fabrication and welding ability
- Basic computer skills including the ability to use Microsoft Outlook and operate industry-specific software

### **Special Considerations**

- Most often, work is performed in an indoor service bay, however outdoor work may occasionally be required, sometimes in adverse weather conditions including extreme cold and heat.
- In general, work occurs during regular business hours, Monday - Friday; however work outside normal hours, including overtime and weekend hours are required during peak seasons and to meet service deadlines
- Day and overnight travel may be required on an infrequent basis
- The demand of this position often requires a high level of physical endurance. Work is medium to heavy requiring a minimum exertion of 75 lbs. of force occasionally and 25 lbs. of force frequently to lift and move objects.
- Noise level associated with this position is usually moderate but can fluctuate between being occasionally quiet and sometimes very loud.
- While performing the requirements of this job, employee is frequently required to walk, sit, stand, reach with hands and arms, bend, stoop, kneel, and crouch for extended periods.



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- Feeling, handling and grasping with the hands when performing repairs or maintenance of equipment by using hand tools, power tools, air tools, nuts, bolts, small parts is required
  - Service Managers must supply his/her own hand tools; specialty tools are supplied at Davis Equipment's discretion

**Pay and Benefits**

- Starting pay range \$60,000 - \$70,000 annually, commensurate with skill and experience
- Benefit package includes: Medical, Dental, Vision, FSA, Life, Short-Term Disability, Accident, 401(k) with Employer Match, PTO (19 days at start), Boot and Tool Allowance